

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has a very good reputation for building dependable and rugged forklifts. Komatsu is recognized around the world as a corporation with a rich heritage while retaining an excellent benchmark of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a better tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd began operations as a manufacturer of construction and mining equipment. Very soon the business grew into an industry leader and was responsible for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has matured into a global giant over the previous couple of decades due to their expertise and strength in the field of logistics, mining, excavating and construction. With progressive designs and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their improved production capabilities and current design approaches, Komatsu has become acknowledged to manufacture the kind of durable and dependable lift truck that clients across the globe have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the ever-increasing demand for its goods in the North American market. To improve costs and efficiencies, a contemporary facility was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the requirements and demands of their consumers worldwide while remaining a principal maker and supplier of innovative forklifts and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American clients.

After years of providing consumer service and maintaining rapport, Komatsu Forklift recognizes that meeting the customers' needs is paramount. All the latest product enhancement at Komatsu begins first with the customer. By welcoming input and criticism, they are able to determine customer wishes and expectations then cultivate progressive concepts and then build to exceed Komatsu Engineering Standards. Assuring consumers that quality is designed from the beginning and continued through the manufacturing, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in designing lift trucks, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that each new piece of equipment will endure in the toughest environments and be able to withstand the roughest applications. Adherence to stringent engineering standards permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and strict internal quality standards all contribute to top-quality forklift products. Komatsu Engineering Standards translate the modern and progressive technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the needed requirements for full scale production. This facility can take raw steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the length of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that a product is only as valuable as the individuals who support it and sell it, their dealers make all the difference. Komatsu Forklift boasts an exceptional network of company dealers and independent dealers who are working hard to outdo expectations. Specialized in all aspects from product sales, service or operating instruction, or aftermarket support, their diverse network of experienced and capable experts are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM parts on-hand to provide the essential service needed to keep customers' operations running smoothly. Computerized, real-time access with next day transport from their highly automated supply center is another option. The internet based K-Link system assists sellers with online parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. Several world-class companies rely on Komatsu forklifts in their daily operations. Countrywide account consumers benefit from an original partnership with Komatsu that enables them to tailor cost-efficient applications so as to boost the customer's efficiency and profits. Komatsu countrywide account consumers have access to on-line parts and operations support system and a comprehensive fleet management program, providing the ability for Komatsu to be their total solution for any lift truck concerns.

The efficient and reliable team members at Komatsu Forklift U.S.A., are dedicated to offering exceptional customer support whether it comes in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make sure that the client support offered will help their customers meet or exceed their business targets while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift dealer today in order to find out more about the assortment of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products each day.